



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3010055
Dated/दिनांक : 19-01-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	08-02-2023 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	08-02-2023 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare
Department Name/विभाग का नाम	Department Of Health Research
Organisation Name/संगठन का नाम	Indian Council Of Medical Research (icmr)
Office Name/कार्यालय का नाम	Icmr-rmrims Patna
Item Category/मद केटेगरी	ANNUAL MAINTENANCE SERVICE FOR Centralised air conditioning system
Contract Period	1 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	96 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required	No
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ePBG Detail/ईपीबीजी विवरण

Required	No
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Splitting/विभाजन

Bid splitting not applied.

MII Compliance

MII Compliance	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as

defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required

Year of Procurement of major Centralised Air Conditioning system and its components (for VINTAGE):2017

Complete system details such as make, model, rating etc regarding the each Centralised Air Conditioning System:[1674121708.pdf](#)

Specific Scope covering requirements/ guidelines of maintenance schedule for effective Maintenance of the each centralised air conditioning system:[1674121869.pdf](#)

ANNUAL MAINTENANCE SERVICE FOR Centralised Air Conditioning System (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Centralised air conditioning system	All air system type centralised air conditioning system for cooling/heating purpose
Total Cooling Capacity	421
Total heating Capacity	151 to 200 KW
Vintage	5 to 7 years
Number of On-site dedicated manpower (service engineer / system administrator) provided	0
Duty hours for dedicated manpower provided	NA (for no dedicated manpower provided)
Working days in a week	6 days
Frequency of Preventive maintenance visit	QUARTERLY
Condition of system (at the time of Bidding)	Under AMC and function
Type of AMC	Comprehensive
Billing / payment Frequency	QUARTERLY
Addon(s)	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोटिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोटिंग अधिकारी	Address/पता	Quantity	Additional Requirement
1	Filomina Lakra	800007,Rajendra Memorial Research Institute of Medical Sciences, Agamkuan	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Tender for Annual Operation and Maintenance Contract of Centralized

Air-conditioning System

1) Introduction

The RMRIMS, Patna, an Autonomous body under ministry of Health and Family Welfare, Government of India invite bids through GeM under two bid system from reputed agencies for Annual operation and maintenance contract (AMC)of centralized Air conditioning system installed at SATDRC building of the institute. Details of tender are as below:

1. Tender must be submitted through GeM in two parts, (a) "Technical bid (Annexure-II)" and (b) "Price bid(Annexure - III)".

2. Tenderers have to upload the following documents:

- i. GST Registration Certificate.
- ii. Latest valid licenses like Trade License, ESI, BSL, whichever is applicable.
- iii. Requisite Credentials
- iv. Experience Certificate.
- v. Voter I.D., Aadhar Card.
- vi. IT returns of last three years.

3. Rates quoted shall be inclusive of all taxes. No price escalation shall be paid.

4. The agency must attend urgent maintenance work immediately whenever called for. In case of failure, penalty of Rs. 1000/- will be made and deducted from their bill. Any breakage or damage to the property of institute by labours of agency has to be compensated by the agency.

5. Tender calling authority reserves the right to cancel tender or close agreement any time without giving any reasons.

SCOPE OF WORK

The scope of work is of generalized nature and is applicable for the family of the equipment mentioned in the list of equipment (Annexure I). All other equipment available at site but not listed under our coverage are excluded from any obligation.

SECTION I- BVRF

1. All equipment under contact will be serviced four times during the contract period as per standard checklists.
2. All breakdown calls will be attended to during the contract period.
3. Cost of spare parts/consumables required shall be borne by the agency and shall be applicable to all activities specified under Section II .
 - a. Risk Protection Contract (RPC): Cost of necessary spare parts and consumables to be borne by the agency.
 - b. Compressor Included Contract (CIC): Cost of necessary spare parts (Included Compressor) and consumables to be borne by the agency.
 - c. Labour Contract (LBR): To be borne by agency.

Scope of Work - Ducted Systems.

1. All equipment under contract will be serviced four times during the contract period as per standard checklists. One of these services will be rendered, positively before the onset of summer to ensure trouble free working the plant during the summer. The next service will be rendered in the quarter after the summer season.
2. All breakdown calls will be attended to during the contract period.
3. Cost of spare parts/consumables required shall be borne as per type of contract, subject to the exclusions mentioned separately and shall be applicable to all activities undertaken. Risk Protection Contract (RPC): Cost of necessary spare parts and consumables to be borne by the agency.

SECTION II (BVRF and Ducted Systems)

1. The compressor will be checked for its proper functioning and if any defect is found, the same will be repaired/ replaced. (RPC Only).
2. Safety controls such as pressure cut outs will be tested for proper functioning and in case of any malfunctioning they will be either repaired or replaced accordingly.
3. Air filters will be inspected and cleaned or replaced, if necessary. Cost of filters will be borne by the agency.
4. Condenser Coil & Evaporator coil. (Cooling Coil) will be inspected and cleaned, if necessary & for any defect found, the same will be Repaired.
5. The blower motor will be checked and any defects noticed, will be attended to.
6. The driver set of the blower section will be inspected, belt tension adjusted and belts changed, if necessary.
7. Any defect in the electrical items and control wiring will be attended.
8. Repair to refrigerant piping due to system problems will be attended.
9. The PCBs of the IDU & ODU will be checked for its proper functioning and if any defect found, the same will be rectified/replaced.
10. Refrigerant gas will be topped up in the system as and when necessary.

- 11 The Condenser fan motor will be attended to.
12. The condenser coil will be inspected and cleaned.
13. Any repairs in the condenser coil will be attended.

TERMS AND CONDITIONS

1. Lubrication

With the advent of self-lubricated parts and assemblies, lubrication will be done as a matter of routine.

2. Operating Contract

In case of operating contract, normal working hours for an operator shall be 8 hours a day, 6 days a week.

3. Change in Ownership/Location

This contract is non-transferable; ICMR-RMRIMS, Patna reserves the right to terminate the contract/Renegotiate the terms of the contract, in case of change of ownership or location of equipment.

4. Arbitration

Any dispute or difference between the parties with regard to this document and all connected and related matters whatsoever shall be discussed and settled amicably. In the event of any failure to resolve the disputes and differences amicably, all such disputes or differences whatsoever shall be referred to Arbitration. The Arbitration proceedings shall be conducted in English and in accordance with the provisions of Indian Arbitration and Conciliation Act, 1996 or any statutory modification or enactment thereof. The venue of Arbitration shall be Patna.

5. Jurisdiction

All disputes and differences arising out of, or connected with the contract shall be subject to the jurisdiction of the courts located in Patna, from where this quotation is submitted.

6. Terms of Payment

The contract shall be effective from the date of execution of the agreement. However, no advance payment shall be made to the agency. Payment shall be made after execution of work and on submission of bill within 30 days.

7. Short Closure of contract

Minimum 2 months advance notice is required for short closure of any contract.

8. Timings

Unless and otherwise specifically agreed in writing by the agency, the services covered under the contract shall be rendered from Monday to Saturday during normal working hours of 9 A.M. to 5.30 P.M.

9. Not In Contract Services

During the interim period (Warranty expired and under conversion to AMC or AMC renewal), the agency will provide services as per our request as a special case.

10. Period of contract

Period of contract will be of three years, however, initially agreement will be executed for one year only. Further extension may be granted depending on the performance of the agency.

11. Work order

Work order will be issued to the selected agency (Lowest bidder) and within 15 days the agency authorized representative have to come at ICMR-RMRIMS, PATNA with Non-Judicial stamp of Rs. 1000/= for executive of agreement.

12. Decision

During entire procedure of selection the decision of the Director, ICMR-RMRIMS, PATNA will be final.

13. Kindly upload GFR144xi compliance certificate as per order F.No.6/18/2019-PPD dated 23-July-2020 from DoE, Ministry of Finance, PPD, Government of India, in firm's letterhead, duly signed by authorized signatory. (Format given the Buyer uploaded ATC document').

14. Kindly upload a certificate for local content as per 'preference to Make-in-India" order No P45021/2/2017-PPE-11) dated 16-Sep-2020, issued by DPIIT, Ministry of Commerce and Industry, Govt. of India, in firm's letterhead duly signed by authorized signatory. (Format given in the 'Buyer uploaded ATC document).

15. Kindly upload Bid Security Declaration (in-lieu of EMD) in firm's letterhead, duly signed by authorized signatory. (Format given in the "Buyer uploaded ATC document).

4. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of

this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---